



Guide to Repatriation Services

So you're thinking of Repatriation or bringing a loved one back to New Zealand from abroad once they've passed away. Repatriation is the process when someone has lived or visited abroad, say in Australia, and when they pass they/or the family wish to have them brought back to New Zealand to lay in their final resting place. But the question is often about what happens in the middle of that process – well this guide tells you a little about our process here at Tipene Funerals and how we can help you and your family when that time comes.

At Tipene Funerals our process and cost for repatriation varies depending on the wants of the family once they arrive back here to NZ.

Our process, once you've made your decision on a funeral home to serve you in the country your in, is to ensure that we work with that funeral home to bring your loved one back to NZ and assist in that process to be as smooth as possible.

For the most part of our services, these include:

- Receiving instruction and authority from the family to engage;
- Liaising and making arrangements with the international funeral home that is caring for the family, and arranging flights and cargo departure;
- Initiating clearance and authority to uplift from international cargo and customs;
- Applying to the Duty Coroner for authority to Decline Jurisdiction;
- Transporting your loved one from international cargo to one of our funeral homes;
- Partake in a Conditional Analysis where your loved one undergoes an observation to ensure they are prepared for the funeral process ahead of them;

Other additional services may include if required:

- NZ Herald Notice
- Service Sheets *
- Floral Arrangements *
- Whanau Hearse Hire **

For More Information, Contact Us...

NZ: + 00 64 9 622 1144

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** Subject to the location of where the body is laying in state.*

*** Subject to Driver Licensing Criteria & Availability*

Repatriation Process

1. Once someone has passed away, contact a local funeral director close to you in that country your family member is living. If you would like a recommendation, give us a call and we can help find out who maybe a best service provider.
2. Once you have contacted the funeral director in that country to serve you and your family, contact us on [00 64 9 622 1144](tel:006496221144) or email us admin@tipenefunerals.co.nz to let us know the details of your funeral director and we will work with them to receive the consignment of your loved one when they return.
3. During this process we will work with the Funeral Director to gain authority and clearance with customs from both countries and obtain clearance through cargo to uplift your whanau when they arrive in NZ.
4. Once your funeral director in that country has booked flights for your loved one and you and your family are ready to be brought back to NZ, we will await for your loved ones arrival at the airport (cargo) to receive them and transport them back to one of our funeral homes in either central/south Auckland or central/west Auckland to complete checks and complete paper work before family leave to their destination of the final resting place.